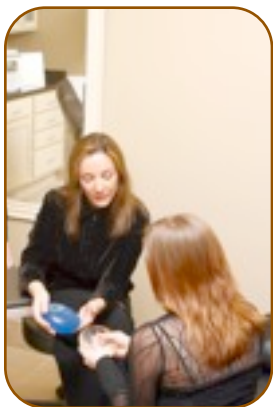


Prior to your first visit to the office, you will be mailed or emailed two forms to fill out and bring with you on the day of your consultation. We need this basic information for our administrative records. Our office will contact you a few days prior to your scheduled consultation to confirm the date and time of your appointment. Because we have a waiting list for consultations with Dr. Short, we ask that you call or e-mail to confirm your appointment within forty-eight hours of receiving the confirmation call. If we do not hear from you within this forty-eight-hour time frame, we will cancel your appointment to allow another patient to meet with Dr. Short.



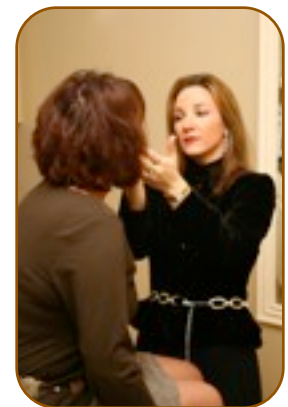
Initially, you will meet with a member of our clinical staff; she will review your health history and be available to answer any basic questions. Dr. Short will then speak with you about your goals and desires regarding plastic surgery. Based on her evaluation, Dr. Short will recommend procedures she feels will best meet your expectations. She will also review basic information with respect to the recovery time and post-operative care involved with the procedures. You will have the opportunity to review before and after picture books for various procedures. If you are interested in a facial procedure, the imager may be used to help you understand what results are possible for you.

After Dr. Short's evaluation, you will meet with our patient coordinator who will discuss the fees associated with the recommended procedures. She will also be able to answer any questions regarding your payment options. If you are still in the information-gathering phase, she will try to answer any remaining questions. If you have a specific date in mind for your surgery, we will do our best to accommodate your schedule. Dr. Short operates on Tuesday, Wednesday, and Friday, with a few exceptions. Due to her schedule certain limitations in scheduling your surgery may exist. If you are considering surgery around a holiday, it would be in your best interest to schedule a generous time in advance.



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